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SMS Assist Awarded Five-Year Facilities Maintenance Contract with Family Dollar
Agreement Creates Small Business Jobs for Service Providers, Improves Shopping Environment for Customers and Reduces Costs

CHICAGO, Oct. 8, 2013—SMS Assist, a leader in facility management services, today announced a five-year contract expansion with Family Dollar Stores (NYSE: FDO) to provide maintenance services to the retailer's more than 7,900 locations.

The deal increases SMS Assist's scope of work from floor care and exterior services to include facilities maintenance, giving SMS Assist responsibility for day-to-day services as well as periodic maintenance, including snow removal, landscaping and parking lot care.

"This agreement is a win for everyone, including the small local businesses that perform services for SMS Assist. These services providers are also Family Dollar customers and their businesses will grow in the communities where Family Dollar operates," said Mike Rothman, SMS Assist Chief Executive Officer. "SMS Assist has worked in partnership with Family Dollar since 2004 and together we developed a program that revolutionizes facility services."

"At Family Dollar, we continuously look for ways to improve our stores and drive down costs, all in an effort to enhance the shopping experience for our customers," said Colin McGinnis, Family Dollar Senior Vice President-Store Operations. "SMS's innovative, technology-driven facilities program will allow our Team Members to spend more time serving customers and providing them with a great shopping experience. We also expect that the consolidation of our facilities needs with SMS Assist will improve consistency and reduce our overall costs over the next five years."

About SMS Assist

SMS Assist is a Chicago-based technology company providing facilities management services to a national roster of clients representing more than 50,000 service locations. Backed by Pritzker Group, it turns cost centers into expense reduction centers by identifying innovative ways to reduce expenses and gain operational efficiencies. SMS Assist employs its proprietary technology to execute millions of facilities management services annually while providing significant cost savings for clients. With more than 28,000 affiliated providers, SMS is equipped to deliver on-time, quality service to every location, every time. We execute so you can manage. To learn more, visit www.smsassist.com.

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About Family Dollar

For more than 50 years, Family Dollar has been providing value and convenience to customers in easy-to-shop neighborhood locations. Family Dollar's mix of name brands and quality, private brand merchandise appeals to shoppers in more than 7,900 stores in rural and urban settings across 46 states. Helping families save on the items they need with everyday low prices creates a strong bond with customers, who often refer to their neighborhood store as "my Family Dollar." Headquartered in Matthews, North Carolina, just outside of Charlotte, Family Dollar is a Fortune 300, publicly held company with common stock traded on the New York Stock Exchange under the symbol FDO. For more information, please visit www.familydollar.com.

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